

WARRANTY CLAIM

TIKALFLEX TSC

To obtain the 10 year guarantee of the company Tikal Marine Systems GmbH, Werkstr. 6, 22844 Norderstedt, Germany (TMS) is the following warranty request in full at TMS submitted in writing.

This warranty claim has either

be **color scanned** and be mailed to info@tikal-online.de

or

be sent **original by post** to Tikal Marine Systems GmbH, Werkstr. 6, 22844 Norderstedt, Germany.

After testing for completeness and accuracy TMS shall deliver to the applicant a certificate of guarantee for the appropriate period.

The application includes the following items:

- 1) Definition of Warranty
- 2) identification of the owner
- 3) Details of the vessel and teak deck
- 4) instructions for carrying out the work with TSC
- 5) Documentation of the work
- 6) instructions for the care of teak decks

DEFINITION OF WARRANTY

The TMS provides the applicant with a warranty on the durability of the material used.

10 years for black
6 years for grey and white

The warranty states that the material TIKALFLEX TSC in 10 years corresponds with the agreed properties.

These are especially the adhesion to the teak (cross liability) and cracks. The color and surface texture may change over the years depending on the sunlight, this is not covered under warranty.

The warranty applies only to the replacement of the joint material TIKALFLEX TSC, not the labor power to expand and installation of the joint material and not on the teak wood.

The warranty will only be given if this request in full is received by TMS.

The warranty will not be given for:

- Ships in commercial use (ferries, cruise ships)
- Teakdeck with wood less than 6 mm thickness
(exceptions for professional projects – contact TIKAL)
- Teak decks that were not created according to our application guide.
- Teak decks that were not appropriately maintained according to our care instructions.

The detection and documentation requirements for the points mentioned is for the applicant.

Any additional statutory claims remain unaffected.

OWNER INFORMATION

(Please complete in block capitals)

The company TMS guarantees that information will only be used for the purpose of warranty work and not disclose it to third parties.

First name / last name:

Street / House number:

Postal Code / City:

Country:

Email:

I would like to receive the Tikal newsletter ...

yes no

The applicant undertakes to promptly identify all data for the new owner in the event of resale of the ship company TMS, otherwise this will void the warranty with the sale.

INFORMATION ON SHIP & TEAK DECK

(Please complete in block capitals)

Name of ship:

Shiptype :

(For example, Hanse XYZ, Sunseeker ABC)

Ship Type motoryacht sailboat

Construction / serial number:

Use of ship

private charter yacht Commercial

Length: m **Width:** m

Planned berth (region):

Hull material steel plastic timber

The teak deck is

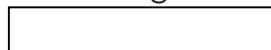
renovated, re-grouting newly built

First date of manufacture teak decks (for renovation):

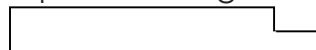
Size in m² teak deck m² **thickness of teak** mm

Profile of teak bars

rectangular



profile with groove



Storage of teak bars

directly to the deck

On an intermediate layer panel (such as HPL, Marine plywood)

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Bonding of teak decks

- TSC Bond or similar (flexible with MS polymer)
- hard with an Epoxy

INSTRUCTIONS FOR WORK WITH TIKALFLEX TSC

I declare that the installation of the TIKALFLEX TSC as specified in the TIKALFLEX TSC APPLICATION GUIDE has occurred.

.....
signature owner

DOCUMENTATION OF WORK

Proof of Purchase / Invoice of the teak as Appendix

Sales receipt / invoice of the adhesive TIKALFLEX TSC as Appendix

Photo top view deck in the OVERVIEW

Photos BEFORE installing the cover, BEFORE the renovation

Photos AFTER the installation of the deck, AFTER the renovation

Photos deck in DETAIL

Photos BEFORE installing the cover, BEFORE the renovation

Photos AFTER the installation of the deck, AFTER the renovation

Please name pictures understandable

Carrying out the work

The work was supported by the owner / helper executed

The work was carried out by a shipyard
Name / Address of the yard :

INSTRUCTIONS FOR CARE OF TEAK DECKS

It is not recommended to paint a teakdeck. Most dry paint lacks the flexibility to withstand the typical movements occurring on the wood and joints. This will lead to cracks and an ingress of water beneath the wood. If you choose a flexible paint, ensure it does not contain any acid or solvents.

It's not necessary but possible to use a special teakoil. The oil or sealer should not contain kerosene or any kind of petroleum products, as this may cause the caulk to swell and damage the caulking over time.

For maintenance of teakdecks with Tikalflex TSC joints we recommend to use only saltwater and a soft brush.

If brighteners or cleaners are used then ensure that the applicator follows strictly the guidelines of the producer. Brighteners or cleaners shall be without any acids, if there are any acids inside it must be absolutely ensured that they will be washed of with plenty of hot water.

I declare that the maintenance of the material TIKALFLEX TSC according to the guidelines listed above will occur.

.....
signature owner