

Regulations for Guarantee and warranty for Tikalflex TSCplus

To obtain the company's guarantee

Tikal Marine Systems GmbH
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(hereinafter referred to as TMS)

The following warranty application must be completed and submitted as a PDF to [TMS info@tikal-online.de](mailto:TMS_info@tikal-online.de).
After checking for completeness and accuracy, the applicant receives a guarantee certificate for the relevant period.

Definition of guarantee

TMS offers the applicant the following guarantee on the durability of the material Tikalflex TSCplus (with TLB Flex) :

6 years for the colours white and gray
10 years for the colour black

The term begins on the date of issue of the guarantee certificate.

The guarantee states that Tikalflex TSCplus will still correspond to the contractual properties in 10 or 6 years. These are in particular the adhesion to the teak wood (flank adhesion) and the absence of cracks.

The color and surface texture can change over the years, depending on the amount of UV exposure, and micro-cracks can also form in the surface. These are not defects and do not represent any warranty claims.

The warranty claim relates exclusively to the replacement of the Tikalflex TSCplus, not to the labour required to remove and reinstall it, not the teak wood or any other costs associated with the potential damage/ failure.

A material replacement will only be provided within the EU, any non-EU areas will only be delivered via Incoterm EXW.

Extended warranty for the first five (5) years

For commercial, qualified applicators, TMS offers an extended guarantee as follows:

Claims for defects of the TMS materials are not limited to their replacement. All costs directly related to the damage/failure will be covered.

These are the labour, material and any additional costs that are absolutely and directly necessary for the renovations.

In any case, the guarantee recipient is obliged to minimize costs and provide all possible support (this concerns, for example, accessibility, optimizing a stay at the shipyard, etc.)

Third-party costs or follow-up costs are not covered (e.g. charter fee cancellations or empty trips)

Renovation is only carried out within the EU.

This extended guarantee can be agreed in the last section and is calculated at 17 € / m² (net) area (fixed price until December 31, 2026).

Any legal claims beyond this remain unaffected.

Requirements for the guarantee

This application must be completed and submitted to TMS in full.

Deck joints must have a depth/thickness of > 6 mm at all times.

Teak decks must be done by technically qualified people in accordance with the Tikal TSCplus application guide.

(The current version is available online at www.tikal-online.de)

Teak decks must be properly maintained and cleaned.

The applicant is responsible for providing proof and documentation for the points mentioned.

In the event of a resale of the ship or other installation location, the applicant undertakes to immediately provide TMS with the details of the new owner and to inform the buyer about the contents of the guarantee certificate. If this does not happen, the claimant must prove any sales chain based on contracts, otherwise the guarantee expires with the sale.

Owner Information

First / Last Name / Company name:

Company VAT or Tax ID :

Street / House number:

Postal Code / City:

Country:

Email:

Applicator Information

First / Last Name / Company:

Company VAT or Tax ID :

Street / House number:

Postal Code / City:

Country:

Email:

The company TMS guarantees that the information will be used exclusively for the purpose of processing the guarantee and will not be passed on to third parties. The TMS data protection declaration can be viewed at www.tikal-online.de.

Bonding of decks

- TLB Flex
- TLB Pox
- Other (brand, product)

Number of 600ml foils used :

Batchnumber | Prod.Date of used material :

Due to the chemical negative reaction between MS polymers and PU adhesives, guarantee is not given when PUR adhesives are used together with TLB Flex or TSCplus except the PU have full cured beforehand for more then 3 weeks at 23C.

Application with Tikalflex TSCplus and TLB Flex or TLB Pox

I declare that the preparation and installation of the Tikalflex TSCplus, TLB Flex, TLB Pox material was carried out in accordance with the application guide.

The application instructions can be viewed at www.tikal-online.de.

Work started :

Work finished :

.....
Signature owner | applicator Date

Care of the decks

Painting with paints is not recommended and will void the warranty. Most paints are less flexible than the movements that will occur in the deck, this can lead to cracks and water under the paint, causing major damage.

It is not necessary to treat a teak deck with teak oil.

If you still want:

Please note that the material does not contain any petrochemical components. This leads to swelling and thus damage to the TSCplus and loss of the guarantee/guarantee.

For maintenance, the deck should only be cleaned with warm water and a soft brush.

For cleaning and brightening the Tikal products **Tikal Teak Cleaner Liquid or PowderScrub** have to be used. Any material from other manufacturer's has to be approved by TMS before use and be used strictly in accordance with the manufacturer's instructions.

The applicant declares that the care of the Tikalflex TSCplus material will be carried out in accordance with the above-mentioned specifications.

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Signature Owner / Captain

Documentation

All work must be documented as follows:

Delivery note or invoice for the teak (new building) as an attachment

Delivery note or invoice from TSCplus, TLB Flex or TLB Pox as an attachment

Photo deck in the OVERVIEW and DETAILS

Photos before installing the deck or renovation.

Photos after installing the deck or renovation.

Please name photos clearly and submit them as an attachment.

Guarantee

In accordance with the above, TMS gives the following guarantee / guarantee

- TSCplus Black**
10 years | Material only

- TSCplus White - Gray**
6 years | Material only

- Extended Warranty Black – White – Gray**
Year 1-5 | complete coverage
This position is charged at 15 €/m² (net) by TMS.

Start of the guarantee :

End of guarantee :

..... Date
Stefan Paust | GF

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Germany